

FOOTHILL EMPLOYMENT AND TRAINING CONSORTIUM

FETC POLICY BOARD MEETING

Thursday, March 25, 2021 9:00 am – 10:00 am.

AGENDA

- I. CALL TO ORDER
- II. OFFICIAL ROLL CALL AND VISITOR INTRODUCTIONS
- III. PUBLIC COMMENTS FOR ITEMS NOT ON THE AGENDA
- IV. APPROVAL OF MINUTES OF DECEMBER 1, 2020 MEETING
- V. INTRODUCTION OF NEW POLICY BOARD MEMBERS Rachelle Arizmendi, Mayor City of Sierra Madre, FETC Chair
- VI. PRESENTATION OF FETC CHAIR'S REPORT Rachelle Arizmendi, FETC Chair
- VII. PRESENTATION OF FWDB DIRECTOR'S REPORT Dianne Russell-Carter, FWDB Executive Director
- VIII. DISCUSSION AND VOTING ITEMS
 - **A.** Approval of State Application to provide WIOA Career Services https://edd.ca.gov/Jobs and Training/pubs/wsd19-13.pdf
 - IX. ITEMS FOR THE GOOD OF THE ORDER
 - X. ADJOURNMENT

PURSUANT TO EXECUTIVE ORDER N-29-20 ISSUED BY GOVERNOR GAVIN NEWSOM ON MARCH 17, 2020, THE FETC MEETING FOR MARCH 25, 2021 AT 9:00 A.M. WILL TAKE PLACE SOLELY BY VIDEOCONFERENCE/TELECONFERENCE.

IN ORDER TO FACILITATE PUBLIC PARTICIPATION ON ZOOM, COPY AND PASTE THE FOLLOWING LINK:

Join Zoom Meeting

https://us02web.zoom.us/j/82161187822?pwd=L1k0RVVhS0JzWnZ2ZUhTblJVYzVoUT09

Meeting ID: 821 6118 7822

Passcode: 788073

One tap mobile

- +16699009128,,82161187822#,,,,*788073# US (San Jose)
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POLICY BOARD MEETING

Virtual Zoom Meeting

MINUTES OF DECEMBER 1, 2020 MEETING

Present

Mayor Pro Tem Rachelle Arizmendi, Chair, Sierra Madre Mayor Bob Joe, South Pasadena Vice Mayor Tyron Hampton, Pasadena Councilmember Larry Spicer, Monrovia

Absent

Mayor Pro Tem Sho Tay, Arcadia Mayor Sam Kang, Duarte

FWDB Member Present

Dan Lien, Chair

Staff Present

Dianne Russell-Carter, Rita Magno

Guest Present

David Baquerizo, ProPath Eric Duyshart, City of Pasadena Patricia Carlson, Tooling U-SME

Approval of Minutes

The minutes of the August 13, 2020 meeting were approved.

M/S Hampton/Spicer

Public Comments

None

Chair's Report

Mayor Pro Tem Rachelle Arizmendi, FETC Policy Board Chair welcomed the Board members and called the meeting to order at approximately 9:08 a.m. The Chair proceeded to welcome public comments. There were no public comments.

Approved Unanimously

Chair Arizmendi reported that she would like Dianne Russell-Carter to report on the Covid related efforts that the FWDB is working on and the updates of additional grant funds to help in this effort. Chair Arizmendi touched on the topic of the pending 3-Way Agreement and mentioned that John Chamberlin is still taking the lead on that. She suggested forming a sub-committee to work on finalizing this agreement with John Chamberlin.

Chair Arizmendi then announced that she, Dan Lien, FWDB Chair and Dianne Russell-Carter, Executive Director agreed to look into establishing a collaborative work group between the members

of FWDB and the FETC Policy Board. This is in line with the commitment of transparency and effectiveness for both boards and also to work on the commitments especially as it relates to outreach efforts in the six cities consortium and in the LA region.

Lastly, Chair Arizmendi emphasized the importance of the work being done by the FWDB and FETC Boards as it relates to the small businesses and other businesses impacted by Covid. She also mentioned that the work that the FETC Policy Board and FWDB are doing is really making an impact for those that are unemployed and struggling through this time.

Administrator's Report

FWDB Executive Director, Dianne Russell-Carter reported on the present unemployment rates by consortium city based on the Labor Market report from the Employment Development Department. She reported on the sectors that are still severely impacted by COVID-19. These are in the area of accommodations, food services, arts, entertainment, and recreation. All hotels, restaurants, and recreational venues in the 6-city consortium are all hurting during this pandemic.

Dianne Russell-Carter then briefed the board on the various grant programs that FWDB is working on. She reported that there are eight (8) grant programs that FWDB is working on. She also explained the mechanics of the COVID-19 Impacted program and was requested to send more information about this to the board members.

She updated the board on the role of the FWDB as the regional organizer for the Los Angeles Regional Basin Unit composed of the seven (7) workforce boards in Los Angeles. She stated that FWDB will continue to be the regional organizer until March 2022.

Lastly, Dianne Russell-Carter reported that FWDB is currently submitting a grant request for the region to begin some economic equity, diversity and inclusion projects. If approved and funded, FWDB will be receiving about \$25,000.00 for this program.

<u>Presentation - Patricia Carlson, Tooling U-SME</u>

Patricia Carlson shared a presentation to the board about Tooling U-SME which is a nonprofit organization that has been around for over 80 years. The mission and focus of Tooling U-SME is to help the manufacturing community. She talked about incumbent worker training and explained how Tooling U-SME can help and work with FWDB to customize training for the clients. She stated that Tooling U-SME creates skills pathway for people to advance in and training for incumbent workers are all done online.

Roundtable - Open Discussion

Chair Arizmendi and Vice-Mayor Tyron Hampton expressed their appreciation to Mayor Bob Joe who was serving his last term with the City of South Pasadena and also leaving as board member of FETC Policy Board. Mayor Joe has been with the FETC Policy Board since 2013 and served as the FETC Chair from 2015 – 2019.

After a short roundtable of comments, Chair Arizmendi adjourned the meeting at approximately 9:55 am.





Request for Approval

America's Job Center of CaliforniaSM Adult and Dislocated Worker Career Services Provider

Local Workforce Development Board

Foothill Workforce Development Board

Local Workforce Development Area
Foothill Employment and Training Consortium/
Local Workforce Development Area

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

The Workforce Innovation and Opportunity Act (WIOA) allows Local Workforce Development Boards (Local Board) to be an Adult and Dislocated Worker Career Services Provider with the agreement of the Chief Elected Official (CEO) and the Governor.

This application will serve as the Local Board's or administrative entity's request for Governor Approval to be an Adult and Dislocated Worker Career Services Provider within a Local Workforce Development Area (Local Area) under WIOA. The application must be submitted to the California Workforce Development Board (CWDB) by March 1, 2021, through one of the following methods:

Mail California Workforce Development Board

PO Box 826880

Sacramento, CA 94280-0001

Overnight Mail California Workforce Development Board

Hand Deliver 800 Capitol Mall, Suite 1022

Sacramento, CA 95814

If the CWDB determines the request is incomplete, it will either be returned or held until the necessary documentation is submitted. Please contact your Regional Advisor for technical assistance or questions related to completing and submitting this request.

Foothill Workforce Development Board			
Name of Local Board			
1207 E. Green Street			
Mailing Address			
Pasadena, CA	91106		
City, State	Zip		
Dianne Russell-Carter,			
Executive Director	<u></u>		
Contact Person			
Contact Person's Phone Number			
March 1, 2021	_		
Date of Submission			

Request for Approval Adult and Dislocated Worker Career Services Provider

Local Chief Elected Official Statement

A Local Board or administrative entity that seeks approval to be an Adult and Dislocated Worker Career Services Provider within an America's Job Center of CaliforniaSM must provide a statement from the local CEO indicating his/her request as well as responses to the following questions.

Please provide responses to the following items on a separate document:

1. What factors guided the Local Board's or administrative entity's decision to submit this application to be an Adult and Dislocated Worker Career Services Provider within the Local Area?

The Foothill Workforce Development Board (FWDB) serves a local workforce area comprised of six cities with an aggregate population of nearly 300,000 residents: Arcadia, Duarte, Monrovia, Pasadena, Sierra Madre and South Pasadena. Under a Joint Powers Agreement developed nearly 40 years ago, the workforce development efforts of the consortium of cities have resulted in tens of thousands of successful matches between those preparing for and seeking employment and businesses needing talent. Equally impressive is the network of workforce, economic development, education, government, and community partners with which FWDB has collaborated over the last four decades. This partnership will continue to meet the challenges of developing the skills of job seekers and incumbent workers, while, at the same time, fulfilling the needs of businesses, including those within key industry sectors identified by the WDB and the Los Angeles Basin Regional Planning Unit.

Several factors underlie FWDB's decision to submit this application to continue the consortium's role as the Adult and Dislocated Worker Program Career Services Provider for the local America's Job Centers of California (AJCCs):

- A. The City of Pasadena, which is the administrative entity through the Joint Powers Agreement, has had outstanding success administering workforce development programs on behalf of the FWDB and on behalf of the six-city Foothill Consortium for four decades. During this entire period, the City of Pasadena has employed workforce development professionals who have delivered adult and dislocated worker services and built an exemplary track record of performance.
- B. In 1996, the Foothill workforce area received a State of California discretionary grant for the development of a "seamless services One Stop Career Center." The

goal was to integrate the delivery of employment and training services across key stakeholders at a single access point. This was a radical concept in 1996. The City of Pasadena, under the direction of the Local Workforce Board and the Foothill Policy Board, successfully co-located and integrated the local adult and dislocated worker service delivery system with EDD's Job Service Division in 1998. Foothill WDB became the first in California to move its service delivery system into an EDD-owned building and to fully integrate local workforce development programs and services. These efforts laid the foundation for the one-stop service delivery, which would not be implemented across the national workforce system until the Workforce Investment Act (WIA) was implemented on July 1, 2000.

- C. Over the past twenty years, the Foothill workforce area has pioneered, developed, and continually improved an integrated service delivery system in which City of Pasadena workforce staff and system partners coordinate to serve their shared jobseeker and business customers through functional teams, which are led by jointly selected team leaders. The FWDB and EDD developed and signed a Partnership Resource Agreement (PRA) which defines the functional tasks of each agency and outlines the resources that each agency provides through the integrated teams within the AJCC. This current iteration of this agreement is the Memorandum of Understanding (MOU), as required by the Workforce Innovation and Opportunity Act (WIOA).
- D. The FWDB continually strives to increase workforce service integration to benefit job seekers and businesses. The FWDB provides focused and effective triage services to each customer to ensure that each receives services appropriate to his/her individual needs. The FWDB and local workforce development system partners deliver the following AJCC-based workforce services and activities:
 - WIOA Adult and Dislocated Career Services
 - WIOA Youth programs
 - RESEA workshops
 - Initial Assistance Workshops
 - Reemployment and Eligibility Assistance
 - Job Club
 - Veterans' programs and services
 - Employability workshops
 - Rapid Response
 - Business Services
 - Title V OAA SCSEP services
 - State Vocational Rehabilitation services
 - CalFresh Employment and Training services
 - Apprenticeship and Pre-apprenticeship programs

Additional information regarding FWDB's provision of WIOA basic and individualized career services is provided in response to item 3, below.

- E. The FWDB has met and/or exceeded all federal and state performance standards and has been designated three times as a "High Performing Workforce Development Board." In addition, FWDB is a recipient of the California Award for Performance Excellence (CAPE), which is bestowed based on an independent evaluation of practices embracing Malcolm Baldridge principles for performance excellence.
- 2. How would participants be better served by the Local Board or administrative entity acting in this role rather than through the awarding of contracts?

Based on a forty-year history functioning as the direct provider of career services to Adult and Dislocated Worker job seekers within the local workforce area, FWDB understands the participants are best served by the existing service delivery system based on an array of factors, including:

- A. The FWDB and its predecessor workforce boards (under the Job Training Partnership Act [JTPA] and WIA) have nearly forty years of experience administering and delivering adult and dislocated worker services utilizing an integrated and customer-driven approach.
- B. The Foothill Workforce Area has among the smallest WIOA formula allocations in the LA Basin. The area must carefully manage resources. FWDB's direct delivery of services has consistently proven to be cost effective.
- C. The Foothill workforce area has invested decades of time and countless resources in establishing an exemplary, integrated, cooperative local workforce system. Through this application, FWDB requests approval to continue to focus limited resources on building and sustaining partnerships and delivering highquality, high-results services.
- D. The City of Pasadena as the administrative entity has hired, developed and maintained a well-trained, experienced workforce development staff with a long-term history of meeting performance goals. The staff is covered by the public retirement system and have collectively bargained fringe benefit packages which are not replicable through a private, competitively procured service provider. Bidding out Adult and Dislocated Worker career services will create employment uncertainty for each and every one of these workers.
- E. The City of Pasadena is the workforce area's administrative entity and fiscal agent as well as the deliverer of Adult and Dislocated Worker career services. Inhouse service delivery enables the Foothill Consortium, the local CEO, the WDB and the City of Pasadena to closely manage and deliver services which, if poorly managed or delivered, could create substantial financial liability for the six local cities which make up the Foothill Consortium. The Foothill workforce area has not incurred disallowed costs during its lengthy history.

- F. The FWDB has a multitude of established community and employer partnerships. A lengthy process would be required for a contracted service provider to create and preserve these important working relationships.
- G. The FWDB recruits and serves many vulnerable individuals from key target groups, including, but not limited to, veterans, justice-involved individuals, older workers, and transitioning foster youth. A wide variety of successful, award winning, new and long-term special projects and partnerships have been implemented to serve these and other priority populations. Contracting out services could take the focus away from and disrupt these projects and partnerships.
- H. The FWDB has a successful, long-term partnership delivering rapid response and rapid reemployment programs in conjunction with EDD.
- I. The FWDB has an on-site information technology unit which tracks performance and helps career services staff to manage follow-up.
- J. The current Foothill service delivery model is highly cost effective. The average cost per participant is \$4,000. When entered employment and job retention rates are factored in, along with service levels to key target populations, we believe that FWDB is the most cost-effective workforce service delivery system in the Los Angeles Basin Region.
- 3. Describe the Basic and Individualized Career Services the Local Board or administrative entity will provide as well as their past experience providing these services.

While the precise requirements for service delivery and the names of services have changed somewhat over the last four decades as federal workforce development legislation has transitioned from JTPA to WIA to WIOA, FWDB, under its various monikers, has provided the following services, now classified as Basic and Individualized Career Services since the consortium was first organized.

Basic Career Services

Basic career services must be made available to all individuals seeking services served in the one-stop delivery system, and include:

- Determinations of eligibility;
- Outreach, intake, and orientation;
- Initial assessment;
- Labor exchange services;
- Referrals;
- Workforce and labor market employment information;
- Performance information and program cost information;

- Local area performance accountability measures;
- Availability of supportive services or assistance;
- Assistance in establishing eligibility for programs of financial aid assistance for training and education programs not provided under WIOA; and
- Information and assistance regarding filing claims under UI programs

Individualized Career Services

If AJCC staff determines that individualized career services are appropriate for an individual to obtain or retain employment, these services must be made available to the individual. These services include:

- Comprehensive and specialized assessments;
- Development of an individual employment plan;
- Group and/or individual counseling and mentoring;
- Career planning (e.g., case management);
- Short-term pre-vocational services;
- Internships and work experiences that are linked to careers;
- Workforce preparation activities;
- Financial literacy services;
- Out-of-area job search assistance and relocation assistance; and
- English language acquisition and integrated education and training programs.

FWDB also provides follow-up services.

Other features of FWDB's career services include:

<u>Core competency skills</u>: Based on business and workforce stakeholder input, in addition to basic literacy and numeracy skills, these include digital literacy and customer service skills.

<u>Soft Skills Training</u>: This training is conducted through workshops and one-on-one services and focuses on work readiness and work maturity skills, such as punctuality, teamwork, customer responsiveness, critical thinking, and accepting supervision, along with other workplace behaviors, attitudes and knowledge that businesses require.

<u>Training Services – Brokering and Referrals</u>: For those job seekers with skills gaps, training in a classroom or work-based setting is used to impart the specific knowledge and skills required to do a job or groups of jobs. AJCC staff directly broker and develop work-based learning programs, such as on-the-job training (OJT). Staff also makes referrals to both basic skills training and job-specific skills training utilizing an Individual Training Act (ITA) system to secure training for job

seekers from providers and programs that have been approved and placed on the Eligible Training Provider List (ETPL).

<u>Support Services</u>: Many participants need assistance to enable their participation in and to successfully complete services to prepare for and obtain employment. Transportation, childcare and work-related clothing and supplies are the most frequently needed support services. The Foothill workforce area has formed numerous community partnerships to multiply and supplement WIOA-funded support services for job seekers.

<u>Availability of Technology Resources</u>: The Foothill workforce area utilizes a wide variety of technology resources, including many which can be accessed online, to make services easily available and effective for job seekers. Examples of these resources include:

- Up-to-Date Website: The WDB's website (www.fwdbworks.org) reflects current workforce legislation, services, and partners.
- Microsites: WDB invested in the creation of 3 microsites individual web pages within the existing website. The microsites were created for veterans, youth and businesses.
- WIN Career Readiness Courseware: This computer-based system provides rigorous, contextualized content designed to increase learners' readiness for career and technical education, apprenticeships, college placement tests, industry certifications and State/national career readiness certifications, such as the National Career Readiness Certificate and the National Work Readiness Credential.
- InterviewStream: This service assists job seekers in preparing for job interviews by creating a no-pressure environment to practice and develop their skills. Our experience shows that most participants get interviews, but usually fail to land the job. InterviewStream offers more than 1,000 questions, customized based upon the interview position. Using this web-based application, job seekers can participate in mock interviews and review their results without visiting the AJCC.
- Prove It: A computerized vocational and behavioral computerized assessment tool, Prove It is utilized by employers to select the most talented candidates and employees. With over 1,500 validated assessment tests and superior technology, Prove It has added another dimension to the WDB's ability to assess a participant's skills before or after training. Prove It offers assessments in a variety of different fields and skill sets. Assessments can range from basic to advanced levels and include topics in accounting, workplace behavior, customer service, financial, healthcare industrial, legal, software and technical environments;
- Dun and Bradstreet Data and Econovue Data Integration Platform: This platform provides access to timely regional and local business information. Data is refreshed on a quarterly basis and is accessible through the Econovue user platform.

Sector Focus: FWDB provided employment assistance and vocational training on an individual basis for clients who are unemployed, underemployed or economically disadvantaged. The primary goal is to assist individuals in gaining and retaining employment. In terms of opportunities for good wages, benefits and career mobility, some industries are more promising than others. These industries have become the region's six priority sectors: healthcare, transportation and logistics, advanced manufacturing, construction, information and technology (including entertainment) and hospitality and lodging. FWDB is committed to and working diligently to become a more demand-driven system, working closely with local businesses, education partners, economic development agencies, and community organizations. We are prepared to continue to work with local and regional partners to identify the workforce needs of demand industries and to develop regional sector pathways in response to those needs.

4. Provide the Local Area's performance outcomes for each of the last two Program Years (PY 18-19 and 19-20) and evidence that the Local Board or administrative entity is qualified to provide Adult and Dislocated Worker Career Services, including testimonials that speak to the effectiveness and efficiency with which the Local Board or administrative entity has provided or can provide those services.

The following tables summarize FWDB performance for the two most recent Program Years: 2018-19 and 2019-20.

			Performance Goals				Percent of Goal	
PY 2019 Actual Levels of Performance	ADULT	DW	Adult	DW	Youth		Adult	DW
Employment Rate (2nd Quarter After Exit)	xx.x%	xx.x%	xx.x%	xx.x%	xx.x%		xx.x%	xx.x%
Employment Rate (4th Quarter After Exit)	xx.x <mark></mark> %	xx.x%	xx.x%	xx.x%	xx.x%		xx.x%	xx.x%
Median Earnings (2nd Quarter After Exit)	\$ <mark>x,xxx</mark>	\$ <mark>x,xxx</mark>	\$ <mark>x,xxx</mark>	\$ <mark>x,xxx</mark>	Baseline		xx.x%	xx.x%
Credential Attainment (4th Quarter After Exit)	xx.x%	xx.x%	xx.x%	xx.x%	xx.x%		xx.x%	xx.x%
Measurable Skill Gains	xx.x%	xx.x%		MSG = Base	l eline		N	/A
						Total:	xx.x%	xx.x%

			Performance Goals			Percent of Goal		
PY 2019 Actual Levels of Performance	ADULI	DW	Adult	DW	Youth		Adult	DW
Employment Rate (2nd Quarter After Exit)	XX.X%	XX.X%	XX.X%	XX.X%	XX.X [%]		xx.x%	xx.x%
Employment Rate (4th Quarter After Exit)	XX.X%	XX.X%	xx.x%	xx.x%	XX.X [%]		xx.x%	xx.x%
Median Earnings (2nd Quarter After Exit)	\$ <mark>x,xxx</mark>	\$ <mark>x,xxx</mark>	\$ <mark>x,xxx</mark>	\$ <mark>x,xxx</mark>	Baseline		xx.x%	xx.x%
Credential Attainment (4th Quarter After Exit)	XX.X%	XX.X%	XX.X%	XX.X%	XX.X%		xx.x%	xx.x%

Measurable Skill Gains	XX.X%	XX.X%	MSG = Baseline		N/	/A
				rotai:	xx.x%	xx.x%

Other forms of evidence confirming FWDB's qualifications and capacity to provide career services for the WIOA Title I Adult and Dislocated Worker programs include the following, which are attached:

- Letter from EDD dated _____, indicating the designation of WDB as a High Performing Board
- Status as Regional Organizer host for the Los Angeles Basin RPU host as documented in (CWDB's RPI 3.0 and RPI 4.0 awards.)
- A letter, report, stats or similar item illustrating effectiveness of career services.

A letter, report, stats or similar item illustrating effectiveness of business services.

5. Attach documentation (signed and dated letter) that the members of the Local Board and other relevant parties (e.g., Board of Supervisors) reviewed the information provided in the application and approved the request in a public meeting.

The members of the Foothill Workforce Development Board reviewed and approved the application at a public meeting held on March 17, 2021. The members of the Foothill Employment and Training Policy Board, which includes an elected official from each consortium city and whose chair serves as the Local Chief Official for the local workforce development area, reviewed and approved the application at a public meeting held on March 25, 2021. For the WDB, this Request for Approval is signed by Daniel Lien, Chair. For the Policy Board, the request is signed by Rachelle Arizmendi, Chair.

6. Attach documentation of internal controls, conflict of interest, and firewall policies.

Attached are the following policies and procedures covering internal controls, conflict of interest and other necessary safeguards:

- Internal Controls Policies
- Conflict of Interest

Signature Page

By signing below, the local CEO and Local Board chair request approval from the Governor to be an Adult and Dislocated Worker Career Services Provider. Each party certifies that this application submission was reviewed and demonstrates that the Local Board or administrative entity will meet all the requirements as an Adult and Dislocated Worker Career Services Provider under WIOA law and regulations.

Instructions

The Local Board chair and local CEO must sign and date this form. Include the original signatures with the request.

Local Workforce Development Board Chair	Local Chief Elected Official
Signature	Signature
Daniel Lien	Rachelle Arizmendi
Name	Name
Chair	Chair
Title	Title
Date	Date



FOOTHILL EMPLOYMENT AND TRAINING CONSORTIUM POLICY BOARD ROSTER 2021

CITY OF ARCADIA

Mayor Pro Tem Sho Tay

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CITY OF SIERRA MADRE

Mayor Rachelle Arizmendi - Chair

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CALENDAR OF FETC POLICY BOARD MEETINGS

2021

Dates	Meeting
March 25, 2021 - Thurs	FETC Policy Board Meeting - 9:00am
June 24, 2021 - Thurs	FETC Policy Board Meeting - 9:00am
Sept 23, 2021 - Thurs	FETC Policy Board Meeting - 9:00am
Dec 16, 2021 - Thurs	FETC Policy Board Meeting - 9:00am

PURSUANT TO EXECUTIVE ORDER N-29-20 ISSUED BY GOVERNOR GAVIN NEWSOM ON MARCH 17, 2020, A LOCAL LEGISLATIVE BODY OR STATE BODY IS AUTHORIZED TO HOLD PUBLIC MEETING BY VIDEOCONFERENCE/TELECONFERENCE.